

Accomplishments of Federal Motor Carrier Safety Administrator Anne S. Ferro 2009-2014

Raised the Bar for Safety

- Improved highway safety by issuing rules that [ban hand held cell phone use](#) and texting by drivers of buses and large trucks.
- Deployed the [Compliance, Safety, Accountability \(CSA\) program](#) that introduced performance measurement and accountability into truck and bus operations, raising the profile of safety among commercial motor carriers, their employees, customers, insurers and investors nationwide, and added a strong educational component for owners, drivers and others to [Get Road Smart](#).
- Established the [Safety Measurement System](#), a transparent, web-based enforcement program that makes the safety records of truck and bus companies publicly available and is used by investigators and law enforcement to prioritize high-risk companies for inspections and investigations.
- Launched the [Certified Registry of Medical Examiners](#), which requires all new USDOT physicals for truck and bus drivers to be performed by a health professional that has passed training and testing. To-date, more than 33,000 health professionals in every state have been added to the online registry.
- Finalized and implemented an improved [Hours-of-Service rule](#) that was [upheld by the DC Court of Appeals](#) and effectively reduces truck driver fatigue and prevents crashes by reducing a driver's maximum average work week to 70 from 82 hours. Under Administrator Ferro's leadership, the agency held six public listening sessions and considered more than 80 sources of scientific research and data, and hundreds of studies regarding fatigue as part of the rulemaking.
- [Issued a proposal](#) to require all truck and bus carriers to transition from paper logbooks to Electronic Logging Devices to improve compliance with hours-of-service and the quality of logbook data.
- Reformed and strengthened the agency's investigation tactics to dig deeper than ever before to uncover dangerous bus and truck operations.
- Launched a [Driver Pre-Employment Screening Program](#) to give carriers access to driver inspection and crash records as part of the hiring process.

Increased Motorcoach Safety

- Implemented a three-phase [Motorcoach Safety Initiative](#) that has tripled the number of motorcoach inspections conducted nationwide, and resulted in more than 100 bus companies being shut down in 2013 alone.
- In the largest single safety crackdown in the agency's history, [FMCSA shut down 26 bus operations](#) operating along I-95 for multiple safety violations in May 2012.
- Unveiled the Department's [SaferBus App](#) to give bus travelers a quick and free way to review a bus company's safety record before buying a ticket or booking group travel.
- Launched the '[Look Before You Book](#)' campaign with multilingual outreach to student, athletic, faith-based, senior, and travel planning organizations to raise awareness about thinking safety every trip, every time.
- [Implemented stricter vetting policies](#) and financial penalties to prevent unsafe bus companies from avoiding their enforcement history by [reincarnating](#) under new names and USDOT Numbers.

Advocated for Bus & Truck Drivers

- Highlighted the daily demands and economic pressure drivers often face because they are paid by-the-mile or load instead of their total time on-duty. [Proposed in the GROW AMERICA Act](#) to change the compensation model so drivers receive fair wages for every hour they spend working -- including time detained unloading and loading at the mercy of shippers and receivers.
- Published a [proposed coercion rule](#) which would protect drivers by prohibiting carriers, shippers and receivers from pressuring drivers to violate safety regulations.
- [Initiated a waiver program](#) that makes it easier for experienced veterans and active duty personnel to transition into civilian jobs as truck and bus drivers in all 50 states and Washington, DC.
- Collaborated with industry partners to develop the [North American Fatigue Management Program](#) which assists drivers and carriers to manage and prevent fatigue.

Improved Efficiency in the Commercial Motor Vehicle Industry

- Issued a [proposal to eliminate](#) a burdensome daily paperwork requirement for truck drivers that will reduce costs to the industry by an estimated \$1.7 billion annually while still maintaining high safety standards.
- Issued a final rule [establishing a Unified Registration System](#) that will combine 16 different forms that carriers, freight forwarders and brokers currently use to register and update their information with the agency into a single, electronic “smart form.”

Extensive Outreach

- Experienced the schedule and pressure facing truck drivers during a two-day ride along with an owner-operator through Maryland, Pennsylvania, Ohio, Indiana, Illinois and Missouri.
- Conducted meetings and outreach in 42 states during 58 months as Federal Motor Carrier Safety Administrator.
- Participated in more than ten public listening sessions.

A Strengthened FMCSA

- Leave behind a deep bench of leaders and subject matter experts who were instrumental in achieving the accomplishments listed above.
- Engendered an abiding commitment in the agency to support an innovative, empowered and diverse workforce who strives to achieve the agency’s life-saving mission every day and who placed FMCSA in the top 15 percent of Best Places to Work in the federal government in 2013.